

A New Way to Look at Search

### Powering Search Results with Visualization April 2008

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### Overview



This presentation discusses trends and benefits of the convergence of search and visualization tools, including brief historical information to provide context. It looks at the latest tools as well as reviews the early adoption and specific use cases in a number of verticals. Finally it discusses how powering search results with visualization will impact the market moving forward, including the impact on today's most popular business models.



# Outline

- Background
- Evolution and Roots of Visualization
- Business Adoption
- Convergence of Search and Visualization
- Seture 🕄



### From Data to Pictures to Insight...

"Visualization" is the rendering of realistic or abstract images that represent an underlying data set. The data set being represented can be the product of physical measurements of the real world, or it can be the product of a computational model.

- IBM, alphaworks,
- http://www.alphaworks.ibm.com/visualization/newto



### Early Visualization – Periodic Table

#### опытъ системы элементовъ.

OCMORABINOR HA MAD ATOMHOM'S RECL IN ANDERSECTION, CROSCEDE,

		Ti50	Zr 90	12	180.
		N51	Nb	TR-	182.
		Oc-52	Ma-96.	W	3.8.6.
		Mo-55	Rh 104.4	Pt -	197.1
		Fe-56	Ru 104,4	- Ir-	1988
	Nie	Co	Pl 106.8	O ===	-109.
H-1		Cn 63,1	Ag-108	Hg-	-200.
Be-9,4	Mg-24	Zin	Cd		
B-11	AI-27,	1. 768	Ur-116	Ani-	1977
C-12	Si = 28	$2 \rightarrow 70$	So-118		
N-14	P.m.31	As. 75	Sb-122	Bi	2102
0 - 16	S-32	Se-79.4	Te-1287		
E-19	CI-35,	5 Be80	1 - 1.97		
Li-7 Na-23	K-39	$Bb = 85, \epsilon$	Cs-133	TT	-204:
	Ca-40	See. 57,8	Ba -187	Phi-	207.
	2-45	Ce 92			
	2Er-56	La 94			
	271-60	Di 95			
	24m 25.	-Th - 1187			

#### Mendeleev's Periodic Table of 1869<sup>1</sup>

			Ti 50	Zr 90	? 100
			V 51	Nb 94	Ta 182
			Cr 52	Mo 96	W 186
			Mn 55	Rh 104.4	Pt 197.4
			Fe 56	Ru 104.4	Ir 198
			Ni, Co 59	Pd 106.6	Os 199
H 1			Cu 63.4	Ag 108	Hg 200
	Be 9.4	Mg 24	Zn 65.2	Cd 112	
	B 11	Al 27.4	? 68	U 116	Au 197?
	С 12	Si 28	? 70	Sn 118	
	N 14	P 31	As 75	Sb 122	Bi 210?
	0 16	S 32	Se 79.4	Te 128?	
	F 19	Cl 35.5	Br 80	I 127	
Li 7	Na 23	K 39	Rb 85.4	Cs 133	Tl 204
		Ca 40	Sr 87.6	Ba 137	Рь 207
		? 45	Ce 92		
		Er? 56	La 94		
		Yt? 60	Di 95		
		In 75.6?	Th 118?		

### **Periodic Table**

- Overview of all known elements
- Relationships amongst the elements that previously had been studied in isolation
  - Properties correlate with position on the table
  - Atomic mass, density, electron affinity, physical property (gas, solid, etc.)
- Identified gaps
  - Mendeleyev predicted the properties of the missing elements
  - Cornerstone of understanding radioactive decay and atomic theory
- Allowed for predictions on the nature of the future elements
  - Some gaps were for elements that are not available in nature
- Meets the needs of chemists (their tasks)



# Interpreting data









#### **U.S Census, New York City**

Year	Population
1790	33,131
1800	60,489
1810	96,373
1820	123,704
1830	197,112
1840	312,710



### Understand

#### The Rate of Population Growth by Decade, New York City, 1790-1840





### How information is processed

### Left Hemisphere

- Analyzes
  - Break the whole into parts
  - Logic
- Sequential
- Language
  - Words
- Numbers





### **Right Hemisphere**

- Synthesizes
- Apprehends the whole
- Process Context
  - Intonation
  - Body language
- Think in images
- Imagination



### Auditory-Sequential vs Visual-Spatial Learner

- Auditory-Sequential Learner
  - Drill and repetition
  - Sequentially
- Visual-Spatial learner
  - Mechanical leaning
  - Maps
    - Sees complex routes
  - No language just images
  - 1/3 of students are visual learners
    - Linda Silverman, Upside-down Brilliance, 2002
- Example: Art
  - Art is conceived from images not words
  - Once an image is conceived, it is the blue print





## **Data Mining Techniques**



- Discern groupings within data. Extract the categories from the data itself
- Classification
  - Assigning categories to features or trends within the data. Not the same as clustering, as classification already exists or is created by the investigator
- Summarization
  - Compact representation for data
  - Example: statistics mean and standard deviation
  - Important in the visualization and interactive exploration of a data set
- Regression
  - Function that approximates the mathematical relationship between two numerical attributes
- Dependency modeling
- Change and deviation detection
  - Significant changes in data from previous values or looking for data outside a "normal" range



## **Early Generation**

- Simple rendering of every event in a visual way
- Static display
  - Snapshot in time
- 2 Dimensional
- Data representations
  - Pie and bar charts
  - Candlestick
    - Stock
  - Sparkline
- Landscapes
- Categorization





### **Technology Drivers**

Size and complexity of data structures

- Visualize thousands of data points
- Neural nets
- Real-time data feeds
- Computer processing power
- Algorithms and Computational Linguistics
  - Dynamic clustering
  - Bayesian
  - Sentiment analysis
- Animation
- :: 3D



## **Usability Impacting Visualization**

- Wholistic" view
- User interaction
  - Filter
  - Zoom & drill down
  - Details on demand
  - Relate
  - Export and save
- Fits the task at hand
- Apple influence
  - ipod/iphone browse of record covers
  - Vista
  - Sets user expectations





## **Strong Adoption in Business**

#### Tasks

- Decision Making
- Knowledge Management
- Business Performance Management
- Customer Relationship Management
- Interaction allowed
  - Dynamic charts to discover new views of information
  - Live data connectivity
- Tools
  - Enterprise charting systems (ECS)
  - Dashboards
  - Geographic, spatial
  - Widgets embedded in portals



# Drug Discovery (Spotfire)





### Sales/Marketing Analysis (Spotfire)





## Criminal Intelligence (i2)





### **Convergence of Search and Visualization**

- Content is growing exponentially
  - Digital universe in 2007 281 billion gigabytes
  - 10% larger than previously thought
    - IDC 2008
- Search from one access point
  - Search across both data and text
  - Convergence of BI and Enterprise Search
- Information across many repositories
  - Subscription content
  - Enterprise repositories
  - Inconsistent meta-data
- Users don't know what information is available



# Search today works if...







capital of canada

Search Advanced Search Preferences

Web Books

Results 1 - 10 of about 12,500,000 for c

Related searcheo: canada canada's primate city cities of canada gantas

Canada — Capital: Ottawa 🧭

According to https://www.ci\_gov/library/publications/the-world-factbook/print/ca.html

Ottawa - Wikipedia, the free encyclopedia 🥝

There is no federal **capital** district in **Canada**. Ottawa is a municipality within the ..... In addition to being the **capital of Canada**, Ottawa is politically ... en.wikipedia.org/wiki/Ottawa - 206k - Cached - Similar pages - Note this

#### Capital Cities of Canada - National Capital and Provinces Capital ... 🥯

The capital cities of Canada - the national capital and capital cities of the provinces and territories of Canada.

canadaonline.about.com/library/bl/blcapitalcities.htm - 25k -

Cached - Similar pages - Note this

#### The City of Ottawa 🥝

The City of Ottawa, Canada's Capital · La Ville d'Ottawa, La Capitale du Canada · Welcome · Bienvenue.

www.ottawa.ca/ - 4k - Cached - Similar pages - Note this

#### GE Capital Solutions - Homepage @

GE Capital Solutions Canada offers commercial financing solutions for corporate, asset, franchise and vendor finance: lending products, growth capital, ... www.gecapitalsolutions.ca/ - 10k - Cached - Similar pages - Note this

Welcome to Ottawa - Index 🥝

Ottawa is not just the capital of Canada its fourth-largest city and an intriguing four-season

# What if....

Web News Results 1 - 10 c	of about 20,600,000 for hypertension definition]. (0.1
Refine results for <b>hypertension:</b> Treatment Tests/diagnosis For patients From medical authorities	Sponsored Links
Symptoms Causes/risk factors For health professionals Alternative medicine	I Had Hypertension Now my BP is down to 120/75. Find out how I did it without drugs
Hypertension, most commonly referred to as "high blood pressure", HTN or HPN, is a medical condition in which the blood pressure is chronically elevated en.wikipedia.org/wiki/Hypertension - 130k - Cached - Similar pages - Note this Hypertension ③ AHA Scientific Statement - Resistant Hypertension: Diagnosis, Evaluation, and Treatment. A Scientific Statement From the American Heart Association hyper.ahajournals.org/ - Similar pages - Note this WebMD Hypertension/High Blood Pressure Center - Find high blood ④	Resperate.com Blood Pressure Too High? A Powerful Combination Treatment Proven To Significantly Lower BP: www.EXFORGE.com I Cured My Hypertension Naturally, w/o Drugs. Learn how I dropped from 170/110 to 120/75! www.BloodPressureNormalized.com
High blood pressure affects I in 4 American adults. Find in-depth high blood pressure and hypertension information including its causes, symptoms, www.webmd.com/hypertension-high-blood-pressure/ - 122k - Cached - Similar pages - Note this	Corgle Checkout
What is <b>hypertension</b> - WebMD ② Get the basics about <b>hypertension</b> what normal blood pressure is, and what causes high blood pressure	Learn about kidney disease Free online blood pressure log www.ukidney.com
www.webmd.com/hypertension-high-blood-pressure/guide/blood-pressure-basics - 122k - <u>Cached</u> - <u>Similar pages</u> - <u>Note this</u>	Hypertension Learn About High Blood Pressure Causes & Prevention at AOL® Body
MedlinePlus Medical Encvclopedia:Hiah blood pressure (Hvpertension) 🥝	Body.AOL.com

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### **Exploratory Search**

- Needs are not clearly defined
  - Undergo a process of refinement
- Iterative Process
  - Formulate the query, examine results, view documents
  - Berry pick relevant information
- Topic is refined
  - Information needs become narrower
- Learn, discover, and understand complex topics
- Keyword searching itself is not effective
  - Great recall, low precision
  - Rows of results
- Users need to see the *context* of their requests



## **Visualization in Search**

- Good for exploring large result sets
  - See the big picture
  - Discover patterns
  - Interact with results
- Non-linear results
  - Discovering trends/anomalies
  - Provides more entry points
- Strength is when the use of space is clear and meaningful to the user
  - Lets users see and explore the *contexts* of their search
  - Related information
- Strategies and tactics that searchers use depend on:
  - Capabilities provided by the search interface
  - User experience and task
- Needs to fit information seeking tasks



## **Visualization Techniques**

#### Results

- Birds-eye view
- Categorization
- Dynamic Clustering
  - Good for federated search

#### Navigation

- Zoom
- Spatially traverse results
- Details on demand

#### Explore and Refine

- Filter
- Facets
- Entity extraction



### Treemaps (Hive Group)



## Treemaps (EBSCO Visual Search)

BSCO To s T	earch abases Basic Search	Advanced Search	Visual Choos Search Databas	e cs	Sian.In   🚍 Eale	ler   Preferences	l New Featur	rest   Ask-A-Librarian   Hel	
w Search	ng			Search	h Clear			Language	
Group Results		Sort Results		Filter Results by Date		Display Style		Relevance Key	
SLOBAL warming	The Down-to- Earth Guide to Global Warmin Jan 2008	Numerical simulation of supercritical C Jan 2008	The Security Implications of Climate Change, Jan 2008	Relationships between ice breakup dates Dec 2007 2007	The Green vs. the Brown Amazon': An E Dec 2007 2007	A Blocks	2007	ticles	
CLIMATIC chails	The Security Implications of Climate Change. Jan 2008	Priorities, policies and (time)scales: th Dec 2007	Climate change impacts on structure and d Dec 2007	Modeling the date of leaf appearance in L. Dec 2007	Response of plant species richness and pr., Dec 2007	Do distributional shifts of northern and s Dec 2007	Climate cl cannot be entirely n Dec 2007	To print, email, or save <u>Add to Folder</u> Summary Title: The Security Implications of Clim Date: Jun 2008	



## Treemaps (Hive Group)

#### Shop Amazon.com

Amazon Launch Page Share

Back

#### Digital Camera Accessories: Digital Camera Lenses



Amazon prices and availability generated on Mon Mar 10 12:20:25 2008

### Hyperbolic Trees (Inxight - StarTree)



### Hyperbolic Trees (TouchGraph)



### TouchGraph – Industry Uses

#### Newforth Partners (M&A Firm)

Uses TouchGraph to enhance their M&A advisory capabilities by displaying networks of merger and acquisition adjacencies formed by investment pattern and industry membership

#### Inter Public Group (Global Provider of Advertising & Mktg Services)

Uses TouchGraph to analyze Nielsen data (TV program popularity) by seeing relationships and clustering of shows based on similar audience preferences



## Hyperbolic Trees



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### Kartoo





Visualization for Learning Learn how to use visualization for learning, and 80 more memory techniques. Memletics, a new learning system, helps you learn

Visualizations Shop & Save on Health Care Products. Store Ratings. Consumer Reviews. http://www.Dealtime.com

Visualizations Save Money. Find All That You Need. Save on What You Are Looking For.



# Euler Diagram (Grokker)



## Grokker – Use Cases

Exploratory and Federated Search

- Libraries
  - Federated search for patrons
- Publishers
  - Provides research tool for subscription customers
- Engineering
  - Federated search and visualization on proprietary content
- Health Insurance
  - Marketing research
- Government
  - Exploring document corpus for anomalies



## Self-Organizing Maps



Figure 18: A SOM of search results, image taken from http://vizier.u-strasbg.fr

### Visualization is still in its infancy...

- Visually appealing...but are they useful?
- Needs to fit the task
- Usability is critical
- Depends on strategy used for searching



### SearchCyrstal (meta search)



© 2007 searchCrystal | privacy | terms of use

#### SearchCrystal Widget



Transferring data from 0.t.searchme.com...

### Spacetime

ejay

791 Items found for Search for "cause g-shock watch": 20 results Casio G-Shock Multi alarm Watch DW9052 DW-9052-2V 9050







### oSkope



About oSkope

Feedba

### oSkope visual search



### And many more...



## Visualizing the Future

- Web 2.0 influence
  - Social networks
- Visualization for many internet tools
  - Zillow (real estate)
  - Kayak (air fares)
- Video Games
  - Joysticks and other navigation techniques
  - 3D Realism
- Other Media
  - Music
  - Film



### Visualizing the Future

- Tools will continue to evolve and become more intuitive
  - Focus on verticals
  - API for user interface
- More meta-data for unstructured information
  - Sentiment analysis
  - Concept extraction
  - Entity extraction
- Ease of use and implementation
  - Widgets
  - SaaS
  - Mashups
- Search to provide access to all types of information







# Q & A





# Thank you

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